

# **Volunteer/ Member Role Description**

Role: Home Visitation Member

## Purpose & impact of the Role

- To provide direct support to those who request assistance from the Society. Visit people in their homes with another SVP member to offer support, guidance, and friendship.
- The support provided by Members/Volunteers can be extremely heartening for people who are struggling and can offer hope to them and their families.

### **Desirable characteristics**

- 1. Kindness towards people requesting help and your SVP colleagues
- 2. Compassion and empathy for people in difficult circumstances
- 3. Discretion and mindful of confidentiality
- 4. Respectful and non-judgmental towards people requesting assistance
- 5. Resilience to continue assisting people, even if progress seems slow

### **Key Tasks and Responsibilities**

- 1. Attend regular Conference meetings, usually weekly.
- 2. To complete weekly/fortnightly home visits in pairs. When visits are not possible, provide support via the telephone.
- 3. To build positive relationships with the people we assist and focus on empowering the person(s) we assist.
- 4. To try to understand the needs of the people we assist and where possible, develop a plan of support in conjunction with the Conference.
- 5. As a group make informed decisions on requests for assistance received.
- 6. Uphold policies and procedures of SVP, including SVP Safeguarding Policy and Procedures.

Time Commitment: 3-5 hours weekly.

#### **Available Support:**

- The Conference President will provide direct support to you and other members of the Conference will also provide support on an on-going basis.
- There is a confidential 'Members Assistance Programme' if members wish to discuss any issues with a third party.

**Location:** Conferences are located throughout Ireland where a need has been identified and you will be assigned to a Conference suitable for you.

For further information, please contact:t: 01 819 8405e: volunteer@svp.ie