

# Volunteer/Member Role Description

# Role: Ozanam House Residential Unit Bundoran - Meals on Wheels Driver

Ozanam House Residential Unit Bundoran conference also deliver Meals on Wheels to people we support around Bundoran.

Our aim is to provide those in need with a healthy, nutritious and tasty meal each day that caters for their physical health and wellbeing. Meals on Wheels provide vital service to older people who have limited means to prepare food for themselves. The support not only provides them with nutritious food but also with important social contact with the volunteers delivering food.

## **Overview of the Volunteer Role**

Volunteers help to deliver Meals to members of the immediate community and others living in rural or isolated areas. We bring a nutritious two course meal directly to the door of an elderly, vulnerable or isolated individual in need, helping to maintain a healthy diet for them in the later years of their lives.

### **Key Tasks & Responsibilities**

- 1. To deliver pre-cooked meals to patrons in a timely manner
- 2. Access to your own car
- 1. A Full and clean driving licence with a willingness to extend insurance cover to accommodate this work. In most cases this is now provided free of charge by your insurance company.
- 2. A strong commitment and enthusiasm for supporting older adults.
- 3. An ability to express empathy and treat people with respect and sensitivity
- 4. A commitment to upholding SVP's Safeguarding policies and procedures at all times
- 5. And understanding of the important of discretion and confidentiality
- 6. An empathy towards the personal, social and/or physical development of the individual

#### **Time Commitment**

To be confirmed with the service.

#### Induction & Training & Support

Volunteers will complete a comprehensive induction with a designated member of the conference that will include reviewing the role description, volunteer agreement, SVP training modules, the code of conduct, health and safety information, and safeguarding procedures.

Volunteers will also complete safeguarding vulnerable adult training.

Our Conference President will provide direct support to you in your new role. There will be opportunities to debrief where you can discuss any issues that arose during the day.



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## **Key Requirements**

- 1. Complete the SVP recruitment process which includes the application form, informal one to one meeting, reference checks and Garda Vetting.
- 2. Complete the full mandatory induction training (online modules max 1 hour) and undertake any additional training provided by the Society from time to time, only where applicable and if necessary.
- 3. Complete Safeguarding Training as requested.
- 4. Adhere to the Society's ethos, mission statement, and policies and procedures.
- 5. Reliable and trustworthy with a commitment to the role
- 6. Belief that the best interests of those availing of our services are paramount.

### **Benefits**

- 1. The opportunity to contribute positively in the lives of older members of our community to improve their overall well being
- 2. Personal and professional development in terms of confidence, patience, adaptability, leadership, communication, decision-making etc.
- 3. General happiness and satisfaction.
- 4. To make a difference in the lives of others
- 5. An opportunity to develop friendships and meaningful relationships with like-minded peers

SVP's National & Family Services Support coordinator can be contacted for any further information or support on 085 – 855 6334

National Children and Family Services